

Why We Are Here:

The NTAA, founded in 1980 to address the false alarm issue, has evolved into a professional industry association promoting, educating, and safeguarding the interests of the security and fire alarm industry and its customers.

We represent 15 counties in North Texas with members comprised of alarm companies, monitoring facilities, distributors, manufacturers and industry professionals.

All members work together toward the advancement of quality security service for the alarm user.

Becoming a member of your professional trade organization will help you grow your business. This is achieved through participation and support of members who care.

Benefits of Membership

- ★ Timely updates on legislative and regulatory issues facing our industry
- ★ Collective voice for our members and customers – influencing local, state and federal legislation
- ★ Information source for licensing and regulation requirements
- ★ State certified training
- ★ Networking for business development
- ★ Relationship building with local authorities
- ★ Source for consumer/end user information

Government & Industry Representation

Only when many voices speak as one are you're interests protected from outside influences and legislation. The constant

support of your association ensures that you have an advocate ready with a coordinated and effective response wherever it is needed.

Licensing and Regulations

We work with the Texas Private Security Board and the State Fire Marshall's office in order to provide members with frequent updates on licensing and regulatory changes required for you to legally operate your business in the State of Texas.

Training

The NTAA coordinates state certified training resources in the following areas:

- ★ Fire Alarm Exam Prep
- ★ Fire Alarm Installation Management
- ★ NTS Level One
- ★ Continuing Education Courses
- ★ Ethics classes

Visit www.ntaa.org for more information
NTAA sponsors the "3rd Wednesday CEU Training" classes six times a year to ensure guaranteed access to continuing education classes that are approved by the Texas Private Security Board. NTAA MEMBERS RECEIVE A 50% DISCOUNT ON THE REGISTRATION FEE.

Community Involvement

Founded on community involvement, the NTAA continues to foster strong industry relationships between the industry and law enforcement by:

- ★ Workshops provided to train law enforcement personnel about security systems, ranging from installation to the processing of alarm signals
- ★ Law enforcement liaison officer on our Board
- ★ Forum for mutual understanding between fire inspectors and alarm companies on installation and code issues

- ★ Participation in community safety fairs and other community related functions
- ★ False alarm reduction classes for the public

Membership Meetings

Attend the monthly NTAA general membership meeting. Please visit www.ntaa.org for more information

- ★ Members share the latest information, including fire and security system local code updates
- ★ Programs on latest products, services and industry developments to serve your customers and grow your business
- ★ False alarm management workshops for Dealers
- ★ Professional networking for sharing business, development and problem solving techniques

The Future

NTAA provides a forum for businesses to plan strategies for success in this dynamic market place. Join us each month to plan your course for the future.

Membership Categories

REGULAR: Any company licensed by the Texas Private Security Board and/or the State Fire Marshall's office.

ASSOCIATE: Manufacturers, suppliers or distributors of products relating to security equipment or systems.

For More Information

North Texas Alarm Association
P.O. Box 836635
Richardson, TX 75083-6635
Phone: 214 / 352-9352
FAX: 972 / 871-3338
Website: www.ntaa.org

Code of Ethics

The following Code is intended to aid members of the North Texas Alarm Association (hereinafter referred to as Members) and their employees, individually and collectively in maintaining a high level of ethical conduct. It is evolved out of the experience of Members and is binding on all member firms and their staffs.

We will always design and sell systems and equipment according to the customer's needs, with the customer's welfare of primary importance.

We will further the public interest by contributing to the development of a better understanding and use of the capacities, abilities and technical skills of the electrical protection industry in North Texas and by accepting our responsibilities to the communities within which we live and work.

We will present our qualifications to prospective clients in terms of our ability, experience and reputation and will strive continuously to improve our knowledge, skills and techniques to make available to our clients the benefits of our professional attainments.

We will always be mindful of the trust placed in us by our subscribers and of our responsibility to render services at the highest level of quality. In so doing we will endeavor to acquire additional knowledge and competence and to keep up with significant advances in the technology of our industry.

We will maintain the confidentiality of our client's records and information.

We will assure that all of our employees are carefully trained so that they will clearly understand company operations, policies and procedures and their relationship with subscribers.

We will respect the reputation and practice of other firms, and will be truthful and fair when referring to them. We will expose without hesitation, conduct that may be unethical to the NTAA Ethics Committee.

It is therefore pledged that the Members of the North Texas Alarm Association will always be guided by a spirit of justice, honor, truth, and fairness in all dealings with our clients and with all those in our industry.

Mission Statement

To work with Alarm Companies, Law Enforcement, Industry Associations, and Alarm Users to insure the highest quality of professional security services possible, through training, communication, professional services, and legislation.



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**We are only as
strong as our
weakest link**